



## Be International! Internship Offer

| 1) General information        |   |
|-------------------------------|---|
| Enterprise                    | Deutsche Telekom International Carrier Sales & Solutions (ICSS)   |
| CEE –Reg. Office              | MagyarCom Services Ltd.   |
| Address (HQ)                  | Kórház utca 6-12, Budapest, H-1033, Hungary   |
| Description of hosting entity | Deutsche Telekom's International Carrier Sales & Solutions (ICSS) office in Budapest enfoldes more than 60 employees and is hosted by MagyarCom Services Ltd. The atmosphere is very international since employees come from Germany, England, Spain, and of course mostly from Hungary. The division proposes voice and non-voice, roaming, messaging services as well as value added services, CDN, cloud computing for international customers, mobile operators and internet service providers. |

| 2) Contact details |                                    |
|--------------------|------------------------------------|
| Name of mentor     | XY                                 |
| Position           | Senior IT Expert & Project Manager |
| Office phone (HQ)  | +36 1 4303 170                     |

| 3) Internship Details |  |   |
|-----------------------|--|---|
| Title                 | e.g. "Intern for Sales Support team"                           | Intern for ICSS IT System/Customer Portal Development   |
| Start date            | Please use this format : dd/mm/yy                              | as soon as possible - immediately   |
| Host organization     | The organization, which will officially employ the intern.     | MagyarCom Services Ltd, in Budapest, Hungary  |
| Duration              | min. 6 months  | 6-12 months   |
| Description of tasks  | as detailed as possible: recurring tasks, special projects etc | <ul style="list-style-type: none"><li>▪ Support the Order Management Team in general and with specific projects</li><li>▪ Support the IT workflow tool eXtension development in general</li><li>▪ On request, support the sister department of Contract</li></ul> |

|                |  |  |
|----------------|--|--|
|                |  | <p>Management with special emphasis on IT workflow tool development for CM</p> <ul style="list-style-type: none"> <li>▪ Prepare presentations e.g. for management decisions</li> </ul>   |
| Key learning   | Core competencies to be achieved (e.g. support research & project mgmt, ...) | <ul style="list-style-type: none"> <li>▪ Order Management - overview</li> <li>▪ Contract Management – overview</li> <li>▪ Customer Portal - overview</li> <li>▪ Overview about telecom wholesale products and services</li> <li>▪ Overview about IT-tool development project management</li> </ul> |
| Mentoring plan | e.g. regular feedback sessions   | <ul style="list-style-type: none"> <li>▪ Establish weekly/monthly recurring tasks on individual level</li> <li>▪ Weekly “Jour Fix” on team level (partly on the phone)</li> <li>▪ Personal coaching</li> </ul>   |

#### 4) Requirements from intern

|                               |  |  |
|-------------------------------|--|--|
| Preferred field(s) of studies | e.g. Business Administration, IT, Engineering etc                                  | IT, Business Administration  |
| Languages                     | please state language & required level (e.g. English – fluent in written & spoken) | <p>Fluent in English (in writing and speaking)</p> <p>Appreciated: Fluent in German (in writing and speaking)</p>  |
| Professional skills           | e.g. practical experience in HR issues, reporting, presentation skills...          | <p>Willing to work in international virtual team</p> <p>Presentation skills appreciated</p>  |
| IT skills                     | please state tool/software & required level (e.g. MS Excel – proficient user)      | <p>MS Office, some programming capabilities, knowledge about SQL, Scrum - Agile software testing is an advantage</p> <p>Willing to use company specific IT tools</p> |
| Soft skills                   | e.g. flexibility, communication skills, ...  | <p>Communicative</p> <p>Flexible</p> <p>Proactive</p> <p>Analytical</p>  |



|  |  |             |
|--|--|-------------|
|  |  | Disciplined |
|--|--|-------------|

**5) “Winning argument”: What’s special about an internship in your department?**  
e.g. your team culture, the variability of tasks, ...

ICSS is the exclusive international wholesale sales channel of Deutsche Telekom AG, Europe’s #1 telecommunication company, which brings ICSS into a key role in the international business of DTAG. ICSS is a true international company, having its offices all over the world from Americas through Europe to Asia, giving a true international and multinational experience day by day. ICSS, together with DTAG and the whole telecom industry, is in the middle of a technological change to the “all IP World”, which creates an atmosphere of innovation and constant development of new products and services in a highly competitive market environment.